Corrigendum for the Tender for Web Based Project Monitoring Tool & MIS System				
Bidders Clarification				
Sl. No.	Clause /Page no	Tender Clause	Clarification Sought	Clarification
1	Page No:4	No consortium bidding is allowed.	Consortium should be allowed	No change
2	Clause No:4.2 page no 22	CMMI Level3 and CMMI Level 5	Request for inclusion and consideration of ISO 2008:9001 quality certification.	It is not a qualifying criteria. Some marks have been given for the technical evaluation. Hence, the request change is not accepted.
3	4.2-b page no 22	Quality Certification	CMMI Level 5 : 10 Marks CMMI Level 3 : 07 marks ISO: 05	No change
4	4.2 c page no 22	Bidder should have successfully implemented at least 2 (Two)Web based Software Application (Without Hardware and Human Resource Supply) for any Government Department in India costing;(Project completion certificate stating the above criteria must be submitted for consideration) >70 Lakhs >50 Lakhs	Experience of private sector should be considered	No change
5	Page No 23	Minimum qualifying mark for opening of commercial bid is 60% (60 out of 100). Financial bid of those	Should be 50-50 for qualifying	No change

		bidders only will be opened who are technically qualified in the technical evaluation. All other commercial bids will be ignored. Final selection will **be** based upon Quality cum Cost Based Selection (QCBS) method		
6	4.2 -d page no :23	Coverage of the solutions requires customization on the module proposed for the Project	Customization indicate that there is ready made solution require however RPF indicate that it is related to development , Kindly clarify the same	The Bidder has to Develop the Software application as per the need of the BMSICL.
7	5.1 page No: 25	The stake holders of the schemes are: a. State Government b. BMSICL d. Consultants e. Others	Can you please give us more details of roles of each stakeholders	State Government provided the Funds for the New Projects. BMSCIL acts as an implementing agency for the projects. Contractors acts as vendor of the BSMICL who implements the Project
8	5.2.1-c-page no 26	Management of different documents in a Particular project	1. What are 'documents' to be managed?	It is mentioned in the RFP document.
9	5.2.1-e-26	Information collection from the field in terms of data as well as Photographs with the Geo Stamping and Time stamping through mobile devices.	Does the clause means that information collection would be under the scope of Bidder. Please clarify.	The bidder has to provide a functionality in the software application to capture the details of the GPS location.
10	Clause No: 5.2.4 Page no -27	The RDBMS to be used is SQL 2008 or above	The Point conflicts with Clause as Under: Application Has to be developed for following	Bidder can use any of the Databases based on their system study.

			modules of the department .Online Web based Solutions based on ASP.NET/C# with SQLserver or oracle 10G or RDBMS or Better integrated solutions. Please clarify RDBMS to be used as the point restricts the bidder to use SQL 2008.	
11	5.2.3 Page No: 27	Design and Development of a Mobile application based on the requirement of User which will capture some of the text fields along with the photo graph with Geo Stamping	Does it refer to separate Mobile based interface to be developed to captured some of the text fields along with the photograph with GEO Stamping? Please Confirm the Platform to be used for Mobile Application.	Yes.The platform will be Android/Windows/ios/BBX etc
12	5.2.3 Page No.27	Integration of the Photographs with the Google maps with the help of GPS coordinates.	Who will be responsible for providing GPS coordinates	Please refer RFP for more clarification.
13	Clause No.5.2.4 Page No 27	Application has to be developed for following modules of the department. Online Web Based solutions based on ASP.NET/C# with SQL Server or oracle10G or above RDBMS or better integrated solutions.	1. Please provide full details about the technology Stacks and platform currently being used on which the proposal PMS is to be Deployed	The vendor has to do the system study and based on the understanding they have to propose the PMS.
14	Clause No:5.2.3 Page No 27	The implementing agency and all the involved agencies need to upload the	1.Is it envisaged to incorporate comprehensive Document Management /Content Management /BPM	The Vendor needs to do the system study and accordingly propose the system.

		copies of the bills and other document which is required for providing the sanctions and other processes.	Features to meet the records Management requirements of these types of Project Activities	
15	Clause No:5.2.3- Page no 27	Different sets of documents can be uploaded in the phase wise manner to create a central Electronic Repository of a particular project	1.Is it envisaged to incorporate comprehensive Document Management /Content Management /BPM Features to meet the records Management requirements of these types ofProject Activities	The Vendor needs to do the system study and accordingly propose the system.
16	Clause No : 5.2.8 Page No 31	The solution should be implemented at site or at a Data Center and be made available to the authenticated users.	At various places, a Centralized System has been specified e.g	The users should access the different modules of the Software application at the site based on their role. The Bidder has to propose the technology and the method for accessing the system by the different users.
			Page 1:'It should also function as a centralized database for project management.'	
			5.10.5 Database PT#4 (page)System uses a Centralized database	
			1. Since it is required to be a Central System , what is expected at the site.	
17	Clause No :5.2.8 Page No 31	The solution proposed for computerization comprise of the following modules. 1. Construction Management Software 2. Project Monitoring Software	1. What types of Construction Projects are handled2.What are the sizes activities durations and people involved	Based on the requirement of the Government departments there are different types and size of the projects.
18	Clause No 5.7 page No 36	The capacity building programmers also aims to create awareness	Please give us details about integrated inventory management solution	The bidder has to do the system study after the selection and accordingly needs to propose the solution.

		among all the stakeholders for effective utilization of the integrated inventory management solution		
19	Clause No 5.10.9 Page No: 41	Training	To whom training should be provided?	The bidder has to provide the training to the end users as well as to the different users mentioned in the RFP
20	5.11 Page No : 42	Bidders shall specify the Hardware and Networking Configuration / Specifications that are most suitable for running the Web Based Project Monitoring Tool & MIS System at BMSICL,.	Please provide details of existing Hardware and networking Configuration /Specifications available with BMSICL.	The bidder has to provide the Hardware sizing for the PMS.
21	Clause No 6.8 page no 44	The bidder should be in IT Services for last ten years in India. Copy of Certificate of incorporation and the MOA has to be enclosed.	It is requested that firms with IT services experience for 5 years be considered.	Considered, Please refer addendum point no.5
22	Clause No 6.9 page no 45	The bidder should have an annual turnover of at least Rs. 10,00,00,000/- in IT / ITES sector during last three Financial Years ending on 31-Mar-2013 and	Kindly allow consulting firms with experience of providing similar services to participate in this tender by relaxing turnover criteria and consider average INR 5 cr. Turnover from IT and ITES services / consider overall turnover from consulting services.	No change
		must submit certified copy of the audited statement of	It is further proposed to include within the experience criteria and technical evaluation,	No change

		accounts (PL Account & Balance Sheet, Certificate from Chartered Accountant in case of FY 12-13), as a proof of annual turnover stated.	experience of working in Health Sector to ensure requisite domain knowledge for the proposed assignment. for 5 years	
23	Clause No 6.6 Page No: 44	The bidder should have been registered under Employees' Provident Fund (EPF) Authority. Copy of such certificate shall be enclosed as a proof along with the latest PF Return document such has PF Register & Deposit Challan.	What document to be submitted?	The bidder has to submit the copy of the latest deposit Challan for the PF Return filled
24	Clause no 7.8 page No 46	Bidder should have successfully implemented at least 2 MIS Software Projects (Excluding Hardware and Human Resource Supply) (Work Order of the Concerned Projects) ≥ 50 Lakhs ≥ 30 Lakhs	Please confirm Bidder should have successfully implemented at least 2 MIS Software Projects (Excluding Hardware and Human Resource Supply) (Work Order of the Concerned Projects) or 2 Software Projects consisting of MIS application as a part (Excluding Hardware and Human Resource Supply) with MIS application value of ≥ 50 Lakhs ≥ 30 Lakhs	Bidders can show the experience of 2 Software Projects consisting of MIS application as a part (Excluding Hardware and Human Resource Supply) with MIS application value of ≥ 50 Lakhs ≥ 30 Lakhs in which the development MIS software application should have a value of minimum 30 lacs.
25	Page no 49	Timelines - 2 Man Power Support-After Successful implementation	Please Define total duration/ time frame for the manpower support to be deployed at site.	The bidder has to deploy the One resources for the period of One year.

		of the application		
26	Clause No 9.9 page No:52	The commercial proposal shall be inclusive of all taxes and duties.		No change
27	Bidders Query	Integration with the BMSICL portal for different Report Display	What are the different databases used in different applications of BMSICL	The purpose is to show the reports on the website of the BSMICL.
28	Bidders Query	Request to allow more time for SRS & development		No change.
29	Bidders Query	Kindly consider to give at least 2 week time from the date of Pre-Bid reply. As there is Holiday due to Festival		Accepted. The last date of submission of the Tender document is mentioned in the Website.
30	Bidders Query	what are the different databases used in different applications of BMSICL		The bidder has to do the system study and have to propose accordingly.
31	Bidders Query	Integration with the BMSICL portal for different Report Display	1. What is the objective and what is the level of integration ?	The reports generated through the application should be visible on the Webs site of the BMSCIL
32	Bidders Query	Ensure that the various officers are sticking to the implementation plan	1. PMS will highlight the date overrun by any event scheduled and create an 'ALERT'	The PMS will have a facility to raise a flag and the admin / the concerned project Master will have the access to take any action.
			2. It will be for the concerned PM to Initiate a console Action.	
			3. please Confirm	
33	Bidders Query	Handle any issues being faced by the various offices during the implementation	1. What types of issues are envisaged under this category and what is expected from the PMS	

34	Bidders Query	Project /Schemes to be Monitored		The number of schemes and projects will be dynamic in nature. The software application will have the facility to create a new Project.
35	Bidders Query	The Scope of Work of service provider is to provide the BMSICL a comprehensive Project Monitoring Tool along with a MIS System	Does the point refers to a third party monitoring tool to be provided to BMSCIL for project monitoring or it refers to Project Monitoring application . In case if it refers to a separate tool then who will bear the cost of the licenses of the tool.	The objective of the project is to develop a customize application for BMSCIL. If any third party tool is required for the PMS then the Bidder has to bear the cost .
36	Bidders Query	Data Management	Does the clause refer to Master data build up of documents. Please confirm if Yes, then please provide the details of volume of data to be build up.	Please refer RFP for more clarification.

__Addendum__

TenderforSelection of Vendor for Implementing Web-Based Project Management Tool and MIS System

Sl. No	Page Number / Ref No.	Clause	Amendment
1	Page No 30 / Point 5.2.7	2 Manpower support for customizing the application as per the requirement of the Corporation after implementingthe application.	The bidder has to ensure that the application is customized as per the requirement of the BMSCIL after the implementation , if required by BMSICL/
2	Page No 31 / Point 6/10, Scope of Project	Implement the solution on the Server Infrastructure provided by BMSICL	The Bidder has to provide the Hosting Services for the software Application. The Cost of the Hosting should be included in the head under " Software Maintenance and Support " Below
3	Page No 32 / Point 12, Scope of	Provide 2 Onsite Technical	The bidder has to

	Project	Support	ensure the availability of the technical resource in the Prime Business hours of BMSICL after the successful implementation,
4	Page No 32 / Software Deployment, Installation	It is required to have Software Solution, customized As per the Requirements of BMSICL. The solution must be deployed on the infrastructure that will be provided by BMSICL. Further end user training and system administrator training is also to be provided to the specified number of users for the smooth operation of the application	The Bidder has to provide the Hosting Services for the software Application. The Cost of the Hosting should be included in the head under "Software Maintenance and Support ". Regarding Hosting facility please refer New Clause 10. As mentioned below.
5	Clause 6.8, Page 44	The bidder should be in IT Services for last ten years in India. Copy of Certificate of incorporation and the MOA has to be enclosed.	The bidder should be in IT Services for last Five (05) years globally. Copy of Certificate of incorporation and the MOA has to be enclosed.
6	Annexure C-2 (Price Schedule)- Page No: 66	Software maintenance support (Onsite & Online) for one year after successful implementation	Software maintenance support (Onsite & Online) for Two year after successful implementation. Revised Annexure C-2 (Price Schedule) is attached below.

Clause 10: For Hosting Infrastructure

Setting up of Software Hosting Facility

As part of the proposed project, it is required to set up a Central Hosting facility for the Software Solutions by the bidder. The Hosting Facility will have the entire necessary infrastructure for easy hosting and maintenance of all Software Applications of the organization. Adequate Electrical, Networking, Fire, Air Conditioning, Access Control

Systems would be in place at the Hosting Facility to ensure that the critical data is maintained available 24 Hours.

Server Hosting Facility

The proposed server hosting facility infrastructure should include Application Servers, Web Servers, Database Servers, Security Systems, Back up & Restore Systems etc. as per the **Feasibility Report**. The Infrastructure should be fully configured for High availability to ensure **99.9%** uptime for the same. To ensure the maximum availability for the application, the application and data base servers should be configured on a Real Time Synchronous High availability mode.

Minimum configurations for data centre hosting are given below (Vendor should be in a position to enhance the server/ storage/ bandwidth capacity if required by the corporation and charges should be quoted for the same)

Hosting Requirements:

a) Rack space with uninterrupted power supply at rack level

b) Completely dedicated Virtual or Physical server infrastructure

c) Shared firewall / Security devices

d) Network connectivity with redundancy

e) Managed Services

    i. 24x7 monitoring and management of infrastructure including – hardware, software – OS, DB, network

    ii. Operations centre to be certified @ ISO 270001 and 9000

    iii. Shared Service desk with trouble ticketing

    iv. Phone and email support to be provided

    v. L1, L2, L3 support to be included – incident, problem, service request management

    vi. OS monitoring and management

    vii. Database monitoring and management

    viii. Application Server monitoring and management

    ix. Back up management(Daily Incremental, weekly Full back up, monthly back up to BMSICL)

The major scope of work of the assignment is as below –

1. 24x7 Hosting and Maintenance of Application Software and Web Portal for both DC Provide Onsite Help Desk and other Technical Support

2. Facility Management

3. If for running modifications/customization or addition in the software, additional hardware and software space may be required to be provided to meet the successful running of the software.

4. Provide regular backup of the databases(Weekly ,monthly,quarterly and annualy) .

5. Server backup restoration in the event of hardware failure.

6. Regular Maintenance of the Operating system (updated and patches).

7. Firewall configuration.

8. Maintaining 24X7 un-interrupted power supply.

9. 24X7 technical support through phone, chat or email.

10. Providing remote access control.

11. Maintain confidentiality of data.

12. Hosting Facility should be in India

13. Service Provider shall provide and maintained all Equipments / Hardware / Software specified in Feasibility Report.

14. Service Provider shall meet all requirements for complete setup such as location, infrastructure, power & power supply system, backup and recovery system etc. for running 24 X 7 hours web server with high speed.

15. Service provider shall setup dedicated web server, etc as per the configuration and requirement report mentioned by the vendor.

16. Service provider shall provide remote log-in and also proper training to technical team of BMSICL/ their Facility Management vendor

17. If Service Provider fails to provide service in full or part, proportionate deductions will be made from the monthly bill for the same as follows:
    i. If down time of the server is more than 30 minutes in a day (24 hours), rent of that day will be deducted from monthly rent.
    ii. Penalty up to 10% of Bill Amount of invoice for the month, during which Service Provider under contract has not provided the satisfactory services or there has been breach of any of the terms of contract, may be deducted from the Bill.

18. In case of the failure of the Agency to make the facility functional within the stipulated time frame, the offer may be withdrawn by the BMSICL, Bihar.

19. BMSICL reserves the right to terminate the agreement by giving one month notice, if the performance of Service Provider is not found satisfactory.

20. BMSICL reserves the right to amend any or all of the clauses of the bid or reject it at all at anytime without assigning any reason at any point of time.

21. The decision of the BMSICL shall be final, and no enquiries or application for review, shall be entertained.

22. In case of any dispute, decision of the Managing Director, BMSICL, Bihar will be final and binding on both the parties

23. All other necessary requirements for successful roll out of the application.

Annexure-C2 (Price Schedule)

To   Dated:

The Managing Director

BMSICL,

Fifth Floor,

Biscomaun Bhawan

Patna-800001, Bihar

Sub: **Financial Proposal (RFP) for selection of firm to implement Web Based Project Monitoring tool & MIS System.**

Dear Madam/Sir,

We, the undersigned, offer to provide above service in accordance with your RFP. Our Financial proposal for project is given as below;

Sl#	Description	Cost (Exclusive of all taxes)	Total (Amount in Rupees)
1	Design, development, training and implementation cost of Web based Project Monitoring tool & MIS System with one yr warranty after successful implementation		
2	Software Maintenance, Support (Onsite & Online) for Two year after successful implementation including Hosting facilities		
3	AMC Charges with One manpower per year after warranty period		
TOTAL			

Note:

1. **All above rates should exclusive of taxes**
2. **Taxes will be applicable as per govt norms**
3. **Financial L1 bid will be evaluated on the addition of serial 1 & Serial no 2 of price bid i.e Financial L1 = Serial No.1 + Serial No. 2**
4. **Payment of Serial no 2 will be paid per month wise after successful "software maintenance support" certificate by System Department**